



GUEST BOOK



We welcome you with open arms and wish you a pleasant stay. This directory lists some of the key services and information our hotel and city provide. Our Reception staff is available to answer any questions and provide assistance.

Adaptors & Transformers: The electrical current in Portugal is 220V. Please contact Reception if you need to borrow an adaptor or transformer.

Airport: Located in Faro, 85Km from Lagos and one hour from the hotel. We can arrange private transfer. Please contact Reception.

Amenities: The Hotel has taken steps to reduce our ecological footprint. Small amenity bottles have been replaced with refillable dispensers.

Banks: For information and opening hours of the nearest bank, contact Reception.

Bar: Luca's Rooftop Restaurant has a bar which is open from 12:30 - 00:00 daily. Alessandra's bar located front of hotel is open 13:00 - 21:00 weather permitting. Pool Bar is opened 11:00 - 19:00 during the months of April to November.

Beach Towels: Beach towels are available at the reception desk. A deposit is required which will be returned upon check-out.

Breakfast: The breakfast buffet is complimentary and served daily from 8h00

to 10h30 on the 4th Floor Luca's Restaurant.

Car Rental: Please contact the Reception for information or reservation.

Check-in / Check-out: Check-in hours are after 15h00 and check-out until 12h00.

Cultural Center of Lagos: Located in the center of Lagos, it has showrooms and scheduled performances. For information on programming, please contact the Front Desk.

www.centroculturaldelagos.wordpress.com

Emergency: The safety of our guests is our primary responsibility. In case of emergency, please contact Reception or dial 112.

Entertainment: Luca's Rooftop Restaurant provides Live Music four days a week at night.

Excursions: There is a varied selection of tours and excursions to be enjoyed, both in Lagos (i.e., Cave tours) and neighboring or distant cities. Please contact Reception for details.

Fax and Photocopy: This service is available at Reception, upon your request.

Fire:

Set the alarm and notify the reception. Head to the exit, following the signs. Use the stairs, never the elevators.

Once outside, go to the agreed meeting point.

Fire Prevention:

There is an alarm system in all areas. Consult the emergency plan on the bedroom door.

Always have your personal documentation in a well-identified place.

Flowers: Please contact Reception.

Golf: There are several golf courses in the area. Please contact Reception for details.

Housekeeping: Rooms are cleaned daily, proceeding with changing of the towels and sheets, at least twice weekly or whenever requested by the guest.

Internet: You can get free WIFI in all areas of the hotel.

Iron and ironing board: Provided upon request.

Kettles: Hot water kettles are provided upon request.

Library: A bookcase is available in the 0st floor lounge where you can borrow or exchange a book for your pleasure.

Massage: Contact Reception to schedule.

Masses: Masses spoken in Portuguese are held in the churches of Santa Maria and

São Sebastião. Masses in English are held in the Igreja da Luz.

Medical Attention or Hospital: If you need a doctor, please contact Reception. Lagos has two hospitals, one public and one private.

No Smoking: This is a non-smoking Hotel. Smoking is only allowed outside the Hotel. Thanks for your cooperation.

Parking: There is free public parking in front of the Hotel.

Pharmacy: Reception can provide information on all Pharmacies in Lagos, and their night duty.

Police: Tel: +351-282-762-930.

Pool: Pool hours are from 9h00 to 20h00 on the 5th Floor. Hours may vary according to season and weather conditions.

Post Office: Located in the center of Lagos. The Reception will be glad to send any correspondence you have.

Safe: All rooms have a safe at your disposal, free of charge.

Shopping: The shops in the center of Lagos are open from 9h00 to 13h00 and 15h00 to 19h00. There are also shopping centers in Portimão and Guia.

Telephone: To reach the Reception Desk dial 9.

Tourism Center of Lagos: Located in the center of Lagos, at Praça Gil Eanes. For more information on schedules, contact Reception.

www.turismoalgarve.pt

Trains: The train station is 4.5 Km from the Hotel. For more information on schedules and destinations visit the station ticket office

(www.cp.pt) or contact Reception.

Transfers: We organize private transfers. Please contact Reception in advance for reservations.

Transportation: The Blue Line buses run every hour in front of D. Ana Beach to various locations throughout the city. A Tourist Train also runs during March through October.

Valuables: We are not responsible for lost valuables in rooms or public areas of the hotel. It is recommended the use of the safe in your room.

Wake-up Call: Make request at the Reception.

Water: Lagos' tap water is safe and, considered one of the best. Bottled water can be purchased at reception or one of the bars.

GENERAL RULES

- We require the utmost care with the hotel belongings. Any loss or damage will be charged to the guest account.
- Do not Disturb - Please indicate by placing sign outside the door.
- Bath towels are to remain in the rooms.
- We accept the following credit cards: Visa, Master Card and American Express